Human Rights Due Diligence: HRDD

2024

1. Policy and Principles

AMATA Corporation Public Company Limited and its subsidiaries (the Company) respect the human rights of all stakeholders and are committed to treating all stakeholders throughout the value chain fairly and appropriately in accordance with international human rights principles. The Company complies with both domestic and international laws applicable to its business operations and has established its framework in alignment with the UN Guiding Principles on Business and Human Rights (UNGPs) and the OECD Due Diligence Guidance for Responsible Business Conduct. The full policy and guidelines can be accessed at www.amata.com.

Neglecting human rights impacts may lead to loss of stakeholder trust or even social opposition, which could impact long-term business operations and performance. Therefore, the Company prioritizes comprehensive human rights governance and collaborates with all sectors to promote fair and sustainable development framework for all parties. The Company has established an operational process to monitor and assess the status of human rights through a Human Rights Due Diligence (HRDD) process:



2. Human Rights Risks and Impact Assessment

The Company conducts a human rights risk assessment every two years and reviews the identified risk issues on an annual basis. By integrating human rights risk identification and assessment into various risk

assessment processes across departments, this integration covers both current operations and newly developed projects. These processes include Environmental Impact Assessment (EIA) in project development, identifying and evaluating environmental aspects and impacts, as well as risk assessment on occupational health and safety according to ISO standards. In 2024, the Company conducted a comprehensive materiality assessment, incorporating human rights risk identification across the entire value chain. This as sessment covered 100% of the Company's operational sites and all business activities within the value chain, including both Company-led operations and those conducted through business and supply chain relationships. These identified risks will be further assessed with reference to the United Nations Guiding Principles on Business and Human Rights (UNGPs) and the OECD Due Diligence Guidance for Responsible Business Conduct.

2.1 Scope of Risk Assessment

The Company has determined human rights risk assessments to cover all operational areas and business activities within the value chain, ensuring 100% coverage. This includes activities directly operated by the Company as well as those involving business partnerships or supply chain relationships.

2.2 Identification of Human Rights Risks

The Company identifies actual and potential human rights issues related to business activities and business relationships throughout the value chain. A variety of data collection methods are used to analyze and determine relevant human rights risks, including those that have already occurred or may arise in the future. The assessment considers the rights of all stakeholders, including employees, customers, business partners, contractors, local communities which include children, vulnerable groups, the elderly, persons with disabilities, and migrant workers.

	Areas assessed for human rights risk	Proportion of areas identified as having human rights risks	Proportion of risk-identified areas with human rights mitigation and prevention measures in place
All activities within the Company's operational areas	100%	100%	100%
Activities carried out by direct business partners (Tier-1 suppliers)	100%	100%	100%

Key Human Rights Risk Topics

The Company has identified a total of 14 human rights risk topics related to its operations throughout the supply chain. A human rights risk assessment has been conducted using criteria to evaluate the severity of impacts on stakeholders. The assessment considers the scale of the impact, the scope or number of impacted individuals, and the irremediable character, which refers to the ability to mitigate the impact. Additionally, the likelihood of occurrence is also taken into account to determine the overall risk level.

Scope	Key Human Rights Risk Topics	Impacted Stakeholders
Activities in	Labor Rights	Employees
AMATA's	- Employee Health and Safety (A1)	
Operation	- Workforce Employment Conditions (A2)	
	- Workplace Discrimination and Inequality (A3)	
	- Freedom of Association and Collective Bargaining (A4)	
	Community Rights	Communities
	- Community Health and Safety (A5)	
	- Environmental Impact on Communities (A6)	
	Customer Rights	Customers
	- Quality of Products and Services (A7)	
	- Customer Health and Safety (A8)	
	Data Privacy Rights	
	- Data Privacy and Security (A9)	Shareholders, Business
		Partners
	Rights of Business Partners and Contractors	Business Partners and
	- Occupational Health and Safety of Suppliers and	Contractors
	Contractors (A10)	
Activities in supply	Labor Rights	Workers of Business
chain done by	- Health and Safety of Workers in the Supply Chain (S1)	Partners and Contractors
AMATA's suppliers,	- Employment Conditions of Workers in the Supply	
contractors, and	Chain (S2)	
customers		
	Community Rights	Communities
	- Community Health and Safety (S3)	
	- Environmental Impact on Communities (S4)	

2.3 Risk Level Assessment

The Company assesses risks by considering two dimensions: the severity of impact (Severity), which is evaluated based on scale, scope, and irremediability, and the likelihood of occurrence (Likelihood). The prioritization of risks is presented in a 4x4 Human Rights Risk Matrix, categorized into three levels: high risk, moderate risk, and low risk.

High-risk - Human rights risks that are critical and require immediate resolution with additional
preventive or mitigating measures.
Moderate-risk – Human rights risks that currently have management measures in place, which
partially mitigate impacts but still require more effective interventions.
Low-risk – Human rights risks that are sufficiently controlled or mitigated by existing preventive
measures but require continuous monitoring for potential changes.



2.4 Risk Management

_	Key Human Rights Risk	Impacted	Company's actions for correction,	
Scope	Topics	Stakeholders	prevention, and remedy	
Activities in AMATA's Operation	Labor Rights - Employee Health and Safety (A1)	Employees	- Ensure workplace safety and hygiene in accordance with the company's Safety, Occupational Health, and Environmental Policy.	
	 Workforce Employment Conditions (A2) Workplace Discrimination and Inequality (A3) Freedom of Association and Collective Bargaining (A4) 		 Treat employees with respect for human rights and labor rights principles in accordance with the labor laws of the country where the Company operates, as well as international human rights principles. This includes ensuring treatment for all employees with equity, equality, and non-discrimination in all aspects. Establish a Welfare Committee with employee representatives. Provide effective complaint channels and grievance handling processes, as well as 	
	 Community Rights Community Health and Safety (A5) Environmental Impact on Communities (A6) 	Communities	 appropriate remedies. Welcome opinions and monitoring the impact of the Company's operations on surrounding communities. Implement projects and activities to prevent and mitigate impacts from the Company's operations on the environment, the health and safety of people, and property in the community. Empower community members to express their opinions or file complaints through various channels and encouraging their involvement in committees to collectively 	

6	Key Human Rights Risk	Impacted	Company's actions for correction,	
Scope	Topics	Stakeholders	prevention, and remedy	
			oversee the well-being and environmental	
			concerns of the community.	
			- Strictly comply with environmental and	
			safety laws and regulations and preparing	
			effective emergency and crisis management	
			plans.	
			- Establish appropriate remedies in cases	
			where the Company is responsible for	
			human rights violations in communities.	
	Customer Rights	Customer	- Deliver safe products and services with	
	- Quality of Products		quality standards and traceability.	
	and Services (A7)		- Provide customer complaint channels and	
			a complaint management procedure.	
	- Customer Health and		- Strictly comply with safety laws and	
	Safety (A8)		regulations.	
			- Develop effective emergency response and	
			crisis management plans in industrial estates	
			to mitigate impacts on customers.	
	Data Privacy Rights	Employees,	- Establish a Personal Data Protection Policy	
	- Data Privacy and	Customers,	as a standard framework for data	
	Security (A9)	Shareholders,	management and best practices.	
		Business	- Implement a control process for managing	
		Partners	personal data and business confidentiality in	
			compliance with laws and the Company's	
			policies.	
			- Announce and enforce a Data Classification	
			Policy with guidelines to prevent data	
			breaches, unauthorized access, use,	
			disclosure, or modification.	
			- Conduct employee training to raise	
			awareness of data protection and ensure	
			regular monitoring and audits.	

	Key Human Rights Risk	Impacted	Company's actions for correction,	
Scope	Topics	Stakeholders	prevention, and remedy	
	Supplier and Contractor Rights - Occupational Health and Safety of Suppliers and Contractors (A10)	Suppliers and Contractors	 Treat suppliers and contractors with equity, fairness, transparency, and non-discrimination. Ensure a safe and secure working environment for all business operations. Require suppliers and contractors to strictly comply with safety laws and regulations. Provide effective complaint channels and a complaint-handling process, ensuring appropriate remediation measures. 	
Activities in	Labor Rights	Employess of	- Announce the Amata's Supplier Code of	
supply chain done by AMATA's suppliers, contractors, and customers	 Health and Safety of Workers in the Supply Chain (S1) Employment Conditions of Workers in the Supply Chain (S2) 	Suppliers and Contractors	 Conduct, requiring suppliers and contractors to acknowledge and comply with the Company's principles on environmental management and labor practices. Conduct risk assessments on labor practices and workplace safety for critical and new suppliers before contracting. Monitor and audit suppliers and contractors on labor and environmental compliance to prevent human rights violations affecting stakeholders. Require suppliers and contractors to implement preventive measures and take responsibility for any human rights violations that may occur. 	
	 Community Rights Community Health and Safety (S3) Environmental Impact on Communities (S4) 	Communities	 Survey and gather feedback from the community regarding the impacts of operations by suppliers, contractors, and industrial estate customers on surrounding communities. 	

Scope	Key Human Rights Risk	Impacted	Company's actions for correction,	
Topics Stakeholders		prevention, and remedy		
			- Provide effective grievance channels and a	
			systematic complaint-handling process.	
			- Require suppliers and contractors to	
			implement preventive measures and take	
			responsibility for any human rights violations	
			that may occur.	
			- Monitor and audit suppliers and contractors	
			for labor and environmental compliance to	
			prevent human rights violations affecting	
			stakeholders.	
			- Supervise and inspect customers to ensure	
			compliance with relevant regulations and	
			coordinate solutions for any negative	
			impacts caused by their operations.	
			- Ensure suppliers and contractors implement	
			appropriate remediation measures in cases	
			where their actions result in human rights	
			violations affecting the community.	

3. Performance Monitoring and Reporting

To monitor the implementation of measures to prevent human rights violations, the Company has established a 'Whistleblowing Policy' and provided various communication channels for employees and stakeholders to report any signs or complaints of human rights violations. The Company has set up a process to review and handle these complaints prudently, fairly, and transparently. Employees found to violate human rights are considered unethical and are subject to disciplinary action according to established regulations. Legal penalties may also be imposed if their actions are illegal.

In the event of human rights violations, the responsible department is required to take immediate action to mitigate the impact and provide fair reparation for those affected.

Complaint Channels	Record and Assessment	Management and Resolution	Result Reporting
● Via Online:	 Complaints from 	● The relevant	 Report complaint
 Via Online: Line@: @AmataCityChonburi, @AmataCityRayong Facebook Page: AMATACorp Phone: 038-213-191 Email: whistleblowing@amata.com Via Offline: Community Committee Meetings Customer and Industrial Estate Business Operator Meetings 			
 P.O. Box 7, Monterey Tower Post Office, Bang Kapi, Huai Khwang District, Bangkok 10323 		 Preventive measures are established to reduce risks and prevent recurrence, with regular monitoring and follow-up. 	

Complaint and Whistleblowing Management Process

- 1. Conduct fact-screening and investigation in accordance with the Whistleblowing Policy by authorized personnel.
- 2. Review and take appropriate action in cases where violations are substantiated, with investigations led by the assigned senior management committee.
- 3. Provide appropriate remediation for impacted individuals and establish corrective measures to prevent recurrence.
- Present summary reports to the Corporate Governance Committee in every meeting and report to the Board of Directors at least once a year, with findings disclosed in the Annual Sustainability Report.

Performance Results of Human Rights Risk Management Measures

In 2024, the Company received no complaints related to non-compliance with labor standards, including child labor and forced labor, either within the Company or across its supply chain. However, the Company did receive one complaint from a local community concerning soil spills on public roads and dust-related air pollution, which posed risks to the health and safety of road users and nearby residents. The issue was linked to the activities of a contractor involved in the development of a new industrial estate in Chonburi province.

To address these concerns, the Company strictly enforced contractor compliance with the Environmental Impact Assessment (EIA) measures, including speed limits for soil transportation trucks, requiring proper tarpaulin covers, setting up designated wheel-wash stations, and deploying cleaning personnel to maintain affected roads. Additionally, water spraying was conducted in the morning and evening to suppress dust, and truck operations were restricted during peak traffic hours to reduce congestion. To ensure compliance, the Company assigned the Engineering Department to monitor the implementation of these measures closely, with a policy to terminate contracts for contractors failing to adhere to EIA requirements.

Furthermore, the Company worked with contractors responsible for the impacts to ensure remediation for affected communities, including financial compensation and installing additional protective equipment in high-risk areas. To prevent future occurrences and enhance engagement with stakeholders, the Company established regular stakeholder meetings, a dedicated community Line chat group for direct communication, and structured remediation measures to resolve complaints and provide fair remediation. These measures reflect the Company's commitment to responsible industrial development, ensuring the health, safety, and well-being of local communities while adhering to international human rights and environmental standards.

Regarding environmental complaints, the Company received a total of 15 complaints through various channels. There were 6 complaints between factories, 7 complaints between the community and factories, and 2 significant environmental and social complaints from stakeholders directly related to the company's operations. The company collaborated with the Industrial Estate Authority of Thailand to inspect the areas together with the company's environmental staff and community representatives to resolve and prevent recurrence. All 15 complaints have been fully resolved, which is 100% of the complaints.

The Company has no significant complaints regarding violations of environmental laws that resulted in fines. As for the environmental complaints between factories and between the community and factories, they were related to issues concerning odors and concerns about wastewater. The Company has facilitated efforts to address the impacts caused by the factories in the industrial estate and provided assistance to the factories in improving their operations to reduce odor problems. Additionally, the company has inspected the wastewater systems of the factories to ensure the surrounding communities' confidence.